Government of South Australia
Department for Energy and Mining

Remote Disconnect and Reconnection of Electricity Generating Plants

Regulatory Changes for Smarter Homes

List of Relevant Agents

The parties included in the following list can be nominated and appointed by an owner or operator of an electricity generating plant as their Relevant Agent.

For details on the on-site, technology and communication requirements of relevant agents please contact the relevant agent directly.

Last updated: 23 November 2026

Agent Name	Technology	Contact Phone	Contact Email	Website
369 Labs Pty Ltd	Modbus control of an inverter and A/C systems via 4G connection to a 369 Labs Beatbox device	08 7084 0053	support@369labs.com.au	https://369labs.com.au
AlphaESS Australia Pty Ltd	API control of internet connected Alpha ESS inverters	1300 968 933	tech.au@alpha-ess.com.au	www.alpha-ess.com
Altenergy Power System Australia Pty Ltd	Web control of an inverter via Wi-Fi / Ethernet communication port connected to an APsystem Energy Communication Unit (ECU) and cloud portal.	0425 745 368	info.aunz@APsystems.com	https://aunz.apsystems.com
carbonTRACK Ltd	Modbus control of an inverter via RS-485 / Wifi / Ethernet communication port connected to a carbonTRACK CT200i Smart Gateway and cloud platform	1300 288 648	support@carbontrack.com.au	www.carbontrack.com.au
CATCH Power	Internet connected Catch Solar relay for remote switching of compatible inverter models. See website for details of compatible inverters.	(02) 5700 5717	admin@catchpower.com.au	www.catchpower.com.au

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Delta Electronics (Australia)	API control of Delta Electronics inverters connected via Wi-Fi	1300 335 823	DEAU@deltaww.com	www.deltaelectronics.com.au/au/index
Each Energy Technology Pty Ltd	API control of Each Energy inverters va Wi-Fi internet connection	02 8859 2545	sunny@eachenergy.com	www.eachenergy.com
ECACTUS Pty Ltd	API control of WEIHENG & ECACTUS inverters via Wi-Fi internet connection	0448 208 957	gary.dong@weiheng-tech.com	www.ecactus-energy.com
Empower Energy Pty Ltd	API control of internet connected inverter for remote switching via Wi-FI or 4G	02 8745 8821	empower@empowerenergy.com.au	empowerenergy.au
Energy Spurt Pty Ltd	API control of internet connected Growatt or Sigenergy inverters	1300 619 761	carlvin@energyspurt.com.au	www.energyspurt.com.au
Enphase Energy Australia	Enphase Envoy (Enphase Gateway) - Suitable for Enphase inverters	1800 006 374	Support_au@enphaseenergy.com	enphase.com/en-au
ESY SUNHOME	API control via Wi-Fi of internet connected ESY SUNHOME inverters	02 9166 7642	support@esysunhome.com	www.esysunhome.com
FoxESS Australia Pty Ltd	API control of FoxESS Inverters via Wi-Fi internet connection	1300 377 369	service.au@fox-ess.com	www.fox-ess.com
Go Solar Group Pty Ltd	API control of Wi-Fi connected Growatt inverters and Jinko SunTank inverters	1800 958 338	info@gosolar.com.au	www.gosolar.com.au
Green ESS Pty Ltd	API control of internet connected inverter models BW-INV-SPH5K, BW-INV-SPB5K and BW-INV-SPH3.6K	03 9125 6766	info@greeness.com.au	www.greeness.com.au
Hinen Australia Pty Ltd	API control of Hinen inverters via Wi-Fi Internet connection	0417 727 039	service@hinen.com.au	www.hinen.com
Hypontech Australia Pty Ltd	API control of internet connected Hypontech Inverters	02 8054 0377	info@hypontech.com	www.hypontech.com
Inavitas	Internet connected wattwatcher device for remote switching via Wi-Fi or 4G	0404 573 970	info@inavitas.com	www.inavitas.com

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Agent Name	Technology	Contact Phone	Contact Email	Website
Lightsource Labs Australia Pty Ltd	Modbus control of an inverter through the RS-485 or Ethernet communication ports via Lightsource Labs hardware (Tribe Hub) and cloud infrastructure. Inquire for inverter compatibilities.	03 8375 8322	au@go-tribe.com	www.lightsourcelabs.com
PLUS ES	Dedicated internal switching relay on a PLUS ES advanced meter, Suitable for single phase whole current sites only. Customers should discuss their metering arrangements with their retailer.	1300 760 626	SASmarterHomes@pluses.com.au	pluses.com.au
RedEarth Energy Storage	API control of internet connected Sungrow SH10RT & Sungrow SH5K-30 inverters via Wifi or 4G	1800 733 637	Support@redearth.energy	www.redearth.energy
Reposit Power	Modbus control of an inverter via 4G / Wi-Fi / Ethernet communication port connected to a Reposit box and cloud portal	1800 773 851	hello@repositpower.com	www.repositpower.com
SA Power Networks - Alpha ESS	API control of internet connected Alpha ESS inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Flexible Exports	Available for dynamic export capable sites under a flexible connection agreement.	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - FoxESS	API control of internet connected Maitian (FoxESS) inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Fronius	Control of internet connected Fronius Inverters (NOT compatible with Symo Hybrid inverters)	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Ginlong Solis	API control of internet connected Ginlong Solis inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Goodwe	API control of internet connected Goodwe inverters via the Greensync deX platform	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Growatt	API control of internet connected Growatt inverters via the Greensync deX platform	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au

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Agent Name	Technology	Contact Phone	Contact Email	Website
SA Power Networks - Huawei	API control of internet connected Huawei inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - LG Energy Solution	API Control of internet connected LGES-5048 inverters via the Greensync deX platform	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Mondo	Internet connected Mondo Ubi IoT device connected to supported inverters via Modbus	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - PLUS ES	Dedicated internal switching relay on a PLUS ES advanced meter. Customers should discuss their metering arrangements with their retailer.	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Redback Technologies	API control of internet connected Redback inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SAJ	API control of internet connected SAJ inverters via Wi-Fi or 4G	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SCADA Control	SCADA Control - Suitable for electricity generating plants with an export capacity of more than 200kW	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SMA	API control of internet connected SMA inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SolarEdge	API control of internet connected SolarEdge inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SolaX	API control of internet connected SolaX inverters	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Sungrow	API control of internet connected Sungrow inverters via the Greensync deX platform	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - SwitchDin	Internet connected SwitchDin Droplet device connected to supported inverters via Modbus	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au
SA Power Networks - Wattwatchers	Internet connected Wattwatchers Auditor 6M or 6W device with contactor switching for all inverters, or connected to inverters DRM port for supported models	13 12 61	customerservice@sapowernetworks.com.au	www.sapowernetworks.com.au

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Agent Name	Technology	Contact Phone	Contact Email	Website
SAJ Australia Pty Ltd	API control of internet connected SAJ inverters via Wi-Fi or 4G	1800 888 725	ziqing.li@saj-electric.com	www.saj-electric.com.au
Sigenergy Australia Pty Ltd	API control of internet connected Sigenergy inverters	0489 080 832	Service.au@sigenergy.com	https://www.sigenergy.com/au/
Sofar Australia	API control of Wi-Fi connected Sofar Inverters	1300 176 327	service@sofarsolar.com.au	au.sofarsolar.com
Solahart Industries	API control of SolarEdge, Goodwe and ABB Inverters via Wifi, ethernet or RS-485, also compatible with SMA, Fronius and Growatt inverters	1300 721 905	solahart@solahart.com.au	www.solahart.com.au
sonnen Australia Pty Ltd	API control of the sonnenBatterie via 4G/Ethernet - Suitable for electricity generating plants with a capacity of up to 30kW which also include a sonnenBatterie	137 666	support@sonnen.com.au	www.sonnensupportaustralia.com.au
Stoddart Energy Systems Pty Ltd	API/Web control of SolaX X1 Boost, X1 Hybrid and X3 Hybrid inverters via 4G module / Reposit	07 3725 5906	solaraccounts@stoddarts.com.au	www.stoddartgroup.com.au
Tesseract Energy	API control of internet connected DEYE inverters via 4g/WiFi connection	1300 195 041	services@tesseractenergy.com.au	www.tesseractenergy.com.au